

# 1-YEAR LIMITED WARRANTY

**CFX Products, Inc.** (“CFX”) warrants that the millwork, casework, and related components manufactured and furnished by CFX for the applicable project (the “Products”) conform in all material respects to the approved project plans, specifications, and submittals, and are free from defects in materials and workmanship for the warranty period set forth below.

## 1. Warranty Period

The warranty period is **one (1) year** from the earlier of:

- Date of installation or substantial completion, as defined in the project contract documents; or
- Eighteen (18) months from the date of shipment by CFX,

provided that written notice of any claimed defect is received by CFX within such period and within thirty (30) days of first discovery.

## 2. Warranty Coverage

This Limited Warranty covers defects in **materials and workmanship** that render the Products unserviceable for their intended use under normal interior commercial conditions.

This Limited Warranty applies only to Products that are:

1. Manufactured by CFX;
2. Installed in interior, climate-controlled environments; and
3. Used for their intended commercial purpose.

### 3. Exclusions

This Limited Warranty does **not** cover damage, failure, or defects resulting from or related to:

- a. **Normal wear**, cosmetic changes, fading, or surface scratches due to use or cleaning;
- b. **Improper installation**, field modifications, or repairs performed by others;
- c. **Abuse, misuse, vandalism, or impact damage**, including contact with carts, pallets, or equipment;
- d. **Water or moisture exposure**, including standing water, leaks, steam, flooding, or plumbing failures;
- e. **Improper maintenance**, including use of harsh chemicals, solvents, abrasives, or steam/pressure cleaning;
- f. **Environmental conditions** outside normal interior ranges (temperature, humidity, etc.);
- g. **Variations in natural materials**, including grain, color, sheen, and texture inherent to wood products;
- h. Components, accessories, hardware, appliances, or finishes **not manufactured by CFX**, including solid-surface, quartz, stone, metals, lighting, plumbing, or electrical items;
- i. **Acts of God**, casualty, or other events beyond CFX's control.

Hardware, finishes, and other third-party components are covered, if applicable, only by the manufacturer's own warranty.

### 4. Installation Responsibility

This Limited Warranty does not cover installation workmanship unless installation is performed under direct contract with CFX. CFX is not responsible for installation errors by general contractors, subcontractors, or installation firms not contracted by CFX.

## 5. Remedies

For valid claims made according to the terms herein, CFX will, at its sole discretion:

1. **Repair** the defective portion of the Product; or
2. **Replace** the defective Product or component; or
3. **Issue a credit or refund** not exceeding the original purchase price of the defective Product.

These remedies constitute the **sole and exclusive remedies** available under this Limited Warranty.

CFX is not responsible for:

- Removal or reinstallation labor,
- Freight, shipping, or travel costs,
- Equipment or access costs, or
- Consequential damages, downtime, or loss of use.

## 6. Limitations of Liability

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED TO THE FULLEST EXTENT PERMITTED BY LAW.

IN NO EVENT SHALL CFX BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION LOST PROFITS, LOSS OF USE, BUSINESS INTERRUPTION, OR DELAY DAMAGES.

## 7. Warranty Claim Procedure

To make a claim under this Limited Warranty, the claimant must provide written notice to CFX during the warranty period, including:

- Project name and location;
- CFX purchase order or job number;
- Date of substantial completion or installation;
- Description of the defect; and
- Photographic evidence showing the condition reported.

Claims should be sent to:

**CFXProducts,Inc. - Warranty Department**  
warranty@cfxproducts.com

## 8. Governing Law

This Limited Warranty shall be governed by and construed in accordance with the laws of the State in which the Project is located, without regard to conflict-of-law principles.

## 9. Additional Statement of Service

While the scope of this Limited Warranty reflects standard commercial practice and industry norms, **CFX Products, Inc. remains committed to being accessible, communicative, and accountable** throughout the warranty period. We take pride in supporting the customers who trust our work and strive to provide timely and professional responses to warranty inquiries.

# Certificate Version (1-Year)

**CFX PRODUCTS, INC. – WARRANTY CERTIFICATE**

Project/Store: \_\_\_\_\_

Address: \_\_\_\_\_

CFX Job #: \_\_\_\_\_

Completion/Install Date: \_\_\_\_\_

CFX Products, Inc. hereby certifies that casework/millwork Products provided for the above project are warranted for **one (1) year** against defects in materials and workmanship, subject to the terms and exclusions of the **CFX Standard 1-Year Limited Warranty**, incorporated herein by reference.

**CFX Products, Inc.**

PrintedName: \_\_\_\_\_

Title: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_